

Center for Internal Advisory Services Philippines CIASP 2024 TRAINING CATALOG

TABLE OF CONTENTS

A.	Training Calendar	pages 2 to 4
В.	Summary of Seminars with Schedules	pages 5 to 6
C.	In-house Training Request	page 7
D.	Suggested Training Path	pages 8 to 11
E.	List of Seminars with Brief Description	pages 12 to 24

Updated October 31, 2023

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Page **1** of **24**



2024 TRAINING CALENDAR

Online Training through Zoom

JANUARY to DECEMBER 2024

Date	Fee	Title of Seminar or Program
January 13 and 20	9,408	Developing Standardized Audit Work Program and
		Test Templates
February 20, 21,	21,560	Internal Auditing School I - Package
22, 23, 27, 28, 29;	Package Rate	(Complete course on the internal audit cycle)
March 1, 5, 6, 7, 8,	19,400	
12, 13, 14, 15, 19,	Discounted Rate	
20, 21 and 22		
February 20, 21,	12,348	Internal Audit Strategic Plan and Risk Based Annual
22, 23, 27, 28, 29	Regular rate	Audit Plan
and March 1	11,200	
	Discounted rate	
March 5, 6, 7, 8,	18,522	Planning, Performing, Reporting and Monitoring the
12, 13, 14, 15, 19,	Regular rate	Audit Engagement
20, 21 and 22	16,800 Discounted rate	
March 18, 19, 20,	9,408	Audit Rating System
21 and 22	,	3 3 3 3
April 15, 16, 17,	9408	Fraud Audit Fundamentals
18 and 19		
April 16, 17, 18,	19,800	Internal Audit Policy and Procedures Manual with
19, 23, 24, 25 and		Quality Assurance and Improvement Program
26		
April 22, 23, 24,	9,408	IT Auditing Fundamentals
25 and 26		_
May 7, 8, 9, 10,	19,800	Internal Audit's Role in the Risk Management Process
14, 15, 16 and 17		(Includes templates, Audit Procedures Guide and Risk
		Management Manual)
May 20, 21, 22, 23	9,408	CAATs and Data Analytics Using Excel
and 24	-	
May 4, 11, 18, and	9,408	Audit of Manufacturing and Logistics Value Chain
25	-	

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Page **2** of **24**



Date	Fee	Title of Seminar or Program
June 3, 4, 5, 6 and	19,600	Risk Based Internal Auditing
7	Regular Rate	(Condensed version of Internal Auditing School I)
	15,680 Discounted Rate	Face-to-face
	Discounted Rate	Venue: Makati (e.g., Hotel Celeste or Crown Regency)
June 14, 18, 19,	9,408	Capability Development Program for Internal
20 and 21		Auditors
July 9, 10, 11, 12,	19,800	Internal Audit's Role in the Governance Process
16, 17, 18 and 19		
July 22, 23, 24, 25	9,408	Audit 101: Internal Auditing for Non-Auditors
and 26		
August 3, 10, 17,	7,500	Certified Internal Auditor (CIA) Review Program –
24, 31; September		Part 1
7, 14 and 21		(Lecture, practice questions, mock exam)
September 7, 14,	9,408	Audit of Procurement and Payables
21 and 28		
September 9, 10,	9,408	Internal Audit and Financial Controls for Projects
11, 12 and 13		Funded by Grants and Donations
September 10, 11,	19,800	Internal Audit Policy and Procedures Manual with
12, 13, 17, 18, 19		Quality Assurance and Improvement Program
and 20		
September 16, 17,	9408	Audit of Inventory Count and Reconciliation
18, 19 and 20		
October 1, 2, 3, 4,	21,560	Internal Auditing School I - Package
8, 9, 10, 11, 14,	Package Rate	(Complete course on the internal audit cycle)
15, 16, 17, 18, 21,	19,400 Discounted Rate	
22, 23, 24, 25, 28	Discounted Nate	
and 29		
October 1, 2, 3, 4,	12,348	Internal Audit Strategic Plan and Risk Based Annual
8, 9, 10 and 11	Regular rate	Audit Plan
	11,200 Discounted rate	
October 14, 15,	18,522	Planning, Performing, Reporting and Monitoring the
16, 17, 18, 21, 22,	Regular rate	Audit Engagement
23, 24, 25, 28 and	16,800	
29	Discounted rate	
October 5, 12, 19,	7,500	Certified Internal Auditor (CIA) Review Program –
26; November 9,	,	Part 2
16, 23 and 30		(Lecture, practice questions, mock exam)

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Date	Fee	Title of Seminar or Program
November 4, 5, 6,	9,408	Preventing and Detecting Procurement Fraud
7 and 8		
November 11, 12,	9,408	IT Auditing Fundamentals
13, 14 and 15		
November 12, 13,	19,800	Internal Audit's Role in the Risk Management Process
14, 15, 19, 20, 21		(Includes templates, Audit Procedures Guide and Risk
and 22		Management Manual)
November 18, 19,	9,408	Fraud Audit Fundamentals
20, 21 and 22		
November 9, 16,	9,408	Audit Sampling and Root Cause Analysis
and 23		
December 2, 3, 4,	9,408	Audit 101: Internal Auditing for Non-Auditors
5 and 6		
December 9, 10,	9,408	CAATs and Data Analytics Using Excel
11, 12 and 13		
December 9, 10,	9,408	Audit Rating System
11, 12 and 13		

Notes:

- Seminar fees are inclusive of 12% VAT.
- We will advise of any changes in the schedule.
- We will aim that all seminars will run as scheduled. However, we will also consider first the feasibility of running the seminar, i.e., if we have reached the target number of pax.

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SUMMARY OF SEMINARS WITH SCHEDULES

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Core Internal Audit Courses												
Internal Auditing		Feb 20	to							1 to		
School I (package)		March	22							29		
Risk Based						3, 4, 5,						
Internal Auditing						6, 7						
IT Auditing				22 to							11 to	
Fundamentals				26							15	
Fraud Audit				15 to							18 to	
Fundamentals				19							22	
CAATs Using					20 to							9 to
Excel					24							13
Standardized	13,											
Audit Program	20											
Sampling / Root											9, 16,	
Cause Analysis											23	
Business Process												
Mapping												
Plan, Perform,			5 to							14 to		
Report, Monitor			22							29		
Report Writing;												
Presentation												
Audit 101 for							22 to 26					2 to
Non-Auditors							20					6
Industry or Sec	tor-ba	ased Co	ourses									
Risk Based												
Auditing for LGU												
Audit of Donor									9 to			
Funded Projects									13			
Process-Based	Course	es										
Audit: Procure-									7, 14,			
ment & Payables									21, 28			
Audit: Manufact-					4, 11,							
uring & Logistics					18, 25							
Audit: Sales and												
Distribution												
Audit: Inventory									16 to			
Count & Recon									20			
Procurement											4 to	
Fraud Audit											8	

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	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Internal Audit	Mana	gemen	t Cours				•					•
IA Strategic Plan			20 to							1 to		
Risk Based Plan		Mar	ch 1							11		
Project Mgt for												
Auditors												
IA Manual with				16 to					10 to			
QAIP				26					20			
Audit Rating			18 to									9 to
System			22									13
Governance, R	isk Ma	nagen	ent an	d Othe	r Cours	es			-	_	-	
IA Role in							9 to					
Governance							19					
IA Role in Risk					7 to						12 to	
Management					17						22	
Capability Dev't						14 to						
for Auditors						21						
Internal Controls												
Fin. Reporting												
Financial Mgt												
for Auditors												
Certified Inter	nal Au	ditor (CIA) Re	view P	rogram	1						
Part 1								August : Septeml				
Part 2										October	- 5 to	
										Novemb	per 30	
Part 3												

Gold shade: Online training through Zoom **Yellow** shade: Face-to-face training at Makati



IN-HOUSE TRAINING REQUEST

Advantages of In-house training seminars:

- Your organization saves money. If you have 15 or more people needing the same training, then an inhouse seminar is the most cost-effective approach.
- You can customize the training content. You can select and modify the topics based on your team's training needs analysis and unique requirements.
- The training schedule and duration are flexible. You can select the schedule and duration most convenient to your team and aligned with the availability of the speakers.
- Your people learn as one team. No need to re-echo a seminar since your team will be there in one venue, having common understanding of the topics and learning from each other through shared experiences and leading practices.

For inhouse training requests, please communicate with us through the contact details below. Please provide the following initial information for us to come up with a draft proposal:

- Name of Organization
- Industry
- Name of Seminar(s) or Program(s) you are interested in
- Number of Participants
- Target Schedule (indicate also if you are open to Saturday training)
- Venue
- Approved Training Budget and inclusions, if applicable

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TRAINING PATH

ISPPIA Standard 1230 states: "Internal auditors must enhance their knowledge, skills, and other competencies through continuing professional development."

Ideally, the selection of seminars should be the result of a training needs analysis and an intervention program that is part of a **capability planning framework** adopted by the internal audit function.

In the absence of a defined capability planning framework, the internal audit function can use as initial reference the IIA Global Competency Framework.

The CIASP seminars are mapped to the applicable competencies defined in the IIA Global Competency Framework.

Another constraint faced by many internal audit organizations is the limitation of the budget for training. For example, only 40 equivalent training hours for the year allocated for each auditor for both internal and external training. This translates to only about one or two external trainings per year for each auditor. This is a limiting factor especially for junior staff auditors who need training the most.

In order to manage this, we recommend that:

- Selection of seminars be carefully made based on the training needs analysis or the performance assessment results or any similar tool. The training path should show progression of learning or should adopt a ladderized approach (e.g., from basic to intermediate). Please see next page for sample training path.
- Explore option for in-house training as a more cost-effective option to address budget constraints. Please see previous page for details.
- Take advantage of opportunities for volume discounts for better management of the training budget and flexibility in deployment of auditors for the selected seminars (which they can later re-echo to the group).



AUDIT STAFF – Suggested Training Path

Basic – (Core Internal Audit	Basic to Intermediate	Intermediate		
Knowledge)	(Specific Knowledge Areas)			
 Either one of the following: Internal Auditing School I Planning, Performing, Reporting and Monitoring the Audit Engagement Risk Based Internal Auditing for LGUs (customized for LGU auditors) 	 Ideally to take all four: IT Auditing Fundamentals Fraud Audit Fundamentals Business Process Mapping, Analysis & Improvement CAATs and Data Analytics Using Excel Enhancement courses on the audit process: Audit Sampling and Root Cause Analysis Standardized Audit Work Program & Test Templates 	 and Payables Audit of Manufacturing and Logistics Value Chain Audit of Sales and Distribution Audit of Revenue to Collection 		

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Page **9** of **24**



AUDIT SENIOR STAFF / SUPERVISOR – Suggested Training Path

Basic – (Core Internal Audit	Basic to Intermediate	Intermediate
Knowledge)	(Specific Knowledge Areas)	
Applicable if the senior staff / supervisor is newly transferred to Internal Audit; or wants to be refreshed/updated on the risk based audit approach Internal Auditing School I Risk Based Internal Auditing for LGUs (customized for LGU auditors)	then taking of these courses is still recommended. Otherwise,	Intermediate courses for Audit Staff also applicable here based on assigned engagement to supervise. plus Audit courses to enhance supervisory effectiveness Internal Audit Strategic Plan & Risk Based Plan Internal Audit Policy & Procedures Manual with QAIP Internal Controls Over Financial Reporting Internal Audit's Role in the Risk Management Process Audit Rating System Internal Audit's Role in the Governance Process

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Page **10** of **24**



AUDIT MANAGER / CHIEF AUDIT EXECUTIVE / HEAD OF INTERNAL AUDIT – Suggested Training Path

Basic – (Core Internal Audit	Core Internal Audit Basic to Intermediate				
Knowledge)	(Specific Knowledge Areas)				
Applicable if the audit manager or CAE/HoIA is new to Internal Audit or tasked to set-up an Internal Audit Department (i.e. coming from outside Internal Audit); or needs to be refreshed on the basic risk-based audit approach Internal Auditing School I Risk Based Internal Auditing for LGUs (customized for LGU auditors)	 'Basic to Intermediate' courses for Audit Staff are also applicable here (such as IT Auditing and Fraud Auditing especially if the Manager or CAE wants to know the latest trends or emerging risks on IT Auditing and Fraud) All of the 'Basic to Intermediate' courses for Senior Staff / Supervisor (see above) are also applicable here. 	!			

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Page **11** of **24**



LIST OF SEMINARS WITH BRIEF DESCRIPTIONS

CORE INTERNAL AUDIT COURSES

Internal Auditing School I (Complete course on the internal audit cycle)

Duration: 10 equivalent days (20 sessions) Level: Basic

Description and Objectives: This program will provide a comprehensive, hands-on and systematic approach to understanding all the key areas of the internal audit process. It will provide the participants with the critical knowledge, skills and competencies for them to perform their job effectively. This program is ideal for new internal auditors as well as for experienced internal auditors who want to refresh their knowledge on leading practices or benchmark with other participants and organizations.

Key Topics: Developing the Internal Audit Strategy; Developing the Risk Based Audit Plan; Planning and Conducting the Individual Audit Engagement; Establishing Credible Workpaper System; Data Gathering Tools; Interviewing Techniques; Communicating Results Through Report Writing and Effective Presentation; Follow-up and Monitoring Progress

IT Auditing Fundamentals

Duration: 2.5 days (five sessions) Level: Basic to Intermediate

Description and Objectives: The objective of this course is to provide a general overview of IT Auditing, within the context of today's business environment that is highly dependent on IT. At the end of the course, the participants are expected to understand the value of IT and IT controls in Business Operations and Strategy. They will also understand Information Systems control and auditing framework.

Key Topics: IT General Controls Review (Definition of General Controls, Technology Risk Models, IT Security Frameworks, Areas of General Controls); IT Application Controls Review (Definition of Application Controls, Types of Application Controls, Application Controls Risk Assessment); Data Privacy (Data Privacy Act, Data Privacy Risk Assessment)

Fraud Auditing Fundamentals

Duration: 2.5 days (five sessions) Level: Basic to Intermediate

Description and Objectives: This seminar will equip the participants with the foundational knowledge of the different aspects of fraud auditing. Participants will learn about fraud awareness, fraud responsibilities, fraud risk assessment, fraud prevention and detection program and fraud investigation. At the end of the seminar, the participants are expected to

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have the capability to incorporate fraud auditing into their audit process and contribute to improving the risk and control environment in their organization.

Key Topics: Fraud Awareness; Fraud Responsibilities; Fraud Risk Assessment; Fraud Prevention and Detection; Fraud Investigation; Forming an Opinion

CAATs Using Excel

Duration: 2.5 days (five sessions) Level: Basic to Intermediate

Description and Objectives: This course will teach you how to accelerate your financial, accounting, operations and audit process over 10 times faster using simple and innovative functions in Excel. This is the first part of Excel seminar series that will take your financial, accounting and audit process into another level. Learn the basic tricks to better performance. Key Topics: CAATs Phases: I. Planning your project; II. Acquiring the data; III. Accessing the data; IV. Verifying the integrity of data; V. Analyzing the data; VI. Reporting your findings; Cases: Accelerating Upload of Data; Validating Data; Manipulating data; Manipulating data I Alpha 1; Manipulating data I Alpha 2; Normalizing data; Cleansing data; Accelerating reports; Creating amazing visuals 1; Presenting to win; Creating amazing visuals 2; Consolidating data

Developing Standardized Audit Work Program and Test Templates

Duration: 2 days (four sessions) Level: Basic to Intermediate

Description and Objectives: An internal audit organization is primarily and largely focused on core business operations. And most of the time, these core business operations are already composed of well-established and defined day-to-day processes. The objective of this course is to help the participants identify these day-to-day processes and create standardized audit work program and test templates to effectively and efficiently carry out internal audit engagements and even periodic controls self-assessment exercises.

Key Topics: Internal Auditing Concepts; Risk Universe; Understanding the Organization and Business Operations; Developing the Audit Program and Test Templates: Key Examples – Accounting, Accounts Receivable, Distribution, Sales

Audit Sampling and Root Cause Analysis

Duration: 1.5 or 2 days (three or four sessions)

Level: Basic to Intermediate

Description and Objectives: This seminar will enable the participants to: determine the importance of sampling and root cause analysis in producing quality results; determine the



appropriate sampling approach and methodology; determine various root cause analysis tools; and integrate information to provide value-adding audit findings and conclusions. *Key Topics*: Sampling: Developing the Sampling Plan and Methodology; Determining When Sampling is Appropriate and Efficient to Meet Audit Objectives; Sampling Methods – Statistical and Non-Statistical; Types of Risks (sampling risk and non-sampling risk); Statistical Sampling Decisions; Sampling Operations (sample design; sample selection procedures; estimation procedures); Attribute Sampling; Variable Sampling; Other Sampling Methods; Root Cause Analysis: Root Cause Analysis (RCA) Basics; Three Steps for Resolution; Seven Basic Tools for RCA: 1. Ishikawa Diagrams, 2. Check Sheet, 3. Control Chart, 4. Histogram, 5. Pareto Chart, 6. Scatter Diagram, 7. Stratification; Five Advanced Tools from Operations Research: 1. Survey Sampling, 2. Acceptance Sampling, 3. Statistical Hypothesis Testing, 4. Design of Experiments, 5. Multivariate Analysis

Business Process Mapping, Analysis and Improvement

Duration: 2 days (four sessions) Level: Basic to Intermediate

Description and Objectives: This seminar/workshop will equip the participants with the knowledge and techniques to identify, design, execute, evaluate, review and improve either the components of a process or the overall process itself. This will also follow the principles and practices of Six-Sigma. The learnings and output will be useful in process re-design or re-engineering that will help the organization become more efficient and deliver savings both in time and costs.

Key Topics: Fundamentals of Business Process Mapping and Review; Business Process Review Elements and Steps: Process Identification, Interviewing and Map Generation, Map Analysis and Common Pitfalls and Traps, Customer Mapping, RACI Matrices, Gantt Charts, Enterprise Risk Management and Process Mapping; Key Challenges and Leading Practices; Six-Sigma Approach to Process Deep-dive: I. Introduction to Six Sigma; Tools and Techniques; Business Process Improvement using Six Sigma Tools; Practical Application/Workshop

Audit Rating System

Duration: 2.5 days (five sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Understand the principles and practices of governance, risk management and control as it applies to the audit rating system; Develop ways to build an audit rating system that is



responsive to the needs of the organization; Apply the audit rating system when assessing the adequacy and effectiveness of controls in responding to risks to the objectives

Key Topics: Establishing the Need for an Audit Opinion; Principles in Formulating Audit Opinion; Designing the Audit Rating System; Implementing the Audit Rating System; Reporting on the Audit Rating System

Planning, Performing, Follow-up and Monitoring the Audit Engagement

Duration: 4 days (eight sessions) Level: Basic

Description and Objectives: At the end of the seminar, the participants are expected to: Explain the overall individual engagement audit process: planning, performing, communicating results and monitoring progress; Apply the key steps and components of engagement planning, performing the engagement, and follow-up and monitoring process; Demonstrate ability to evaluate adequacy of control design and effectiveness of implementation; Determine the appropriate workpaper to be produced at each stage of the audit process; Apply the techniques, principles, and practices of producing a good quality audit workpaper; Develop a systematic method to integrate the data to support the audit engagement results

Key Topics: Internal Audit Workpaper: Overview of the Individual Engagement Cycle; Principles in Developing Quality Internal Audit Workpaper; Planning the Engagement: Key Steps; Performing the Engagement: Key Steps; Communicating Results: Overview: Closing the Audit Engagement; Monitoring Progress

INDUSTRY OR SECTOR-BASED COURSES

Risk Based Internal Auditing for Local Government Units (LGUs)

Duration: 10 equivalent days (20 sessions) Level: Basic

Description and Objectives: At the end of the seminar/workshop, the participants will be able to: Understand the role of internal auditing under a governance, risk management and control framework in an LGU setting; Explain the risk-based audit process and the key elements, procedures and tools; Identify key issues, assess risks and vulnerabilities, and recommend areas for improvement; Enhance their skills and technical expertise in the area of internal audit and controls to deliver added value to the LCE, management, and other stakeholders.

Key Topics: Internal Auditing under a Governance Framework / LGU setting; Developing the Internal Audit Strategic Plan; Establishing the Annual Risk-Based Plan of Engagements;



Conducting the Individual Audit Engagement (planning, performing, reporting, interviewing, presentation and monitoring); Discussion of common audit issues, process gaps, recommendations and good practices per LGU office/department or type of service

Internal Audit and Financial Controls of Credit Cooperatives

Duration: 2.5 days (five sessions) Level: Intermediate

Description and Objectives: Participants will learn how to audit the key processes of the credit cooperative or any organization performing similar functions. This will enable the participants to identify key issues, assess risks and vulnerabilities, and contribute to strengthening internal controls. This will result to better governance for the cooperative and higher level of assurance given to the Audit Committee and executive management. Participants will learn the best practices in conducting the audit, including workpapers, templates and reports. Participants can also share their insights and challenges. They can also benchmark their audit practices with the other participants.

Key Topics: Internal Auditing Concepts; Governance Practices for Credit Cooperatives; Internal Controls Review; Audit and Control Areas: Membership (processing membership applications, updating membership status, capital build-up, dividends and patronage refund, capital withdrawal) Loans (loan origination, loan collection, loan maintenance, loan-related adjustments and allowances, loan income, loan remediation and foreclosure, off-balance sheet activities), Cash Disbursement (processing payment, ATM reconciliation, bank reconciliation, cash reconciliation), Financial Reporting (chart of accounts maintenance, interbranch transactions, expense allocation and accrual, income accrual, basic financial statements, regulatory reports), Information Security (general and application controls)

Internal Audit and Financial Controls of Projects Funded by Grants and Donations

Duration: 2.5 days (five sessions) Level: Intermediate

Description and Objectives: Participants will learn the basics of financial controls, the importance of maintaining a good risk management process and the elements of good governance as applied to projects and programs. It will help the participants perform a compliance audit consistent with the requirements of local and foreign donors, government agencies, and international funding and grant-making institutions.

Participants will learn the best practices in managing the financial and program aspects of donor funded projects. This will help the entity strengthen their organizational controls and

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be better equipped to meet donor requirements thereby reducing the financial, operational and reputational risks.

Key Topics: Role of Internal Audit and Risk Management; Risk Based Audit; Allowable Costs and Activities (disallowed or questioned costs, shared program costs, indirect costs, large transfer); Period of Availability (before, during and after the grant period); Cash Management (cash planning, cash receipts, cash disbursements, drawdowns, sub-recipient advances, bank reconciliations); Reporting (financial reporting, program reporting: output-based, outcomebased); Eligibility (primary recipients, secondary recipients); Procurement (procurement planning, accreditation of vendors, maintenance of vendor list, validation of vendor performance, procurement system, compliance with anti-terrorism policy, sole source procurement); Program Income (fees for services performed, use or rental of real or personal property, sale of commodities or fabricated items, payments of principal and interest and loans); Equipment & Commodity (use and disposal of equipment, regular count and reconciliation, property records, disposal of equipment, monitoring of fuel consumption); Sub-recipient Monitoring (pre-award assessment, award, implementation, on-going monitoring, project close-out); Special Provisions (anti-discrimination and disability policy, anti-money laundering policy, monitoring of taxes and refunds, required markings and acknowledgements, special provisions in the sub-grant agreement)

PROCESS-BASED COURSES

Audit of Procurement and Payables

Duration: 2 days (four sessions) Level: Intermediate

Description and Objectives: The end-to-end process of materials and service management within the supply chain encompasses Planning to Procurement, and all the way to Payment. In today's business context, the interlinking and best practices of integrating these functions have become a company's potential source of competitive advantage. Different models have evolved since the development of Materials Requirement Planning all the way to the more recent Integrated Business Management framework. This seminar provides the participants with a comprehensive understanding of all the components of the P2P process. The training will be delivered through lecture, facilitated sharing of actual experiences, case studies and group discussions to enable the participants to apply the lessons learned when conducting audit work

Key Topics: Materials and Services Planning; Planning to Procurement to Payment Process; The Sourcing Process; Vendor Master Data and Supplier Management; Procurement



Execution and Control; Payables; Ensuring Quality and Innovation; Implementing the Procurement and Payables Audit

Audit of Manufacturing and Logistics Value Chain

Duration: 2 days (four sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Understand Value Chain concepts and tools; Learn to use control frameworks applicable to the manufacturing and logistics value chain; Determine the tools, practices and techniques in auditing the key components and areas of the value chain

Key Topics: Definition of the Value Chain and Key Strategies; Organization Design and General Controls; Demand and Supply Planning; Manufacturing Process, Inventory, Fixed Assets and Spare Parts Management; Logistics and Distribution; Financial Controls and Information System; Planning and Executing the Value Chain Audit

Audit of Sales and Distribution

Duration: 2 days (four sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants will be able to: Understand the key components of the sales and distribution process, including its objectives, risks and controls; Learn how to audit the process and provide value adding recommendations to management, Board and other stakeholders

Key Topics: Understanding the Sales and Distribution Process: Understanding the Route to Market Model; Product Flow and Control Points (Logistics and Warehousing, Product Transfers); Understanding the Concept of Head Quarters and Sales Office; Business Planning and Target Setting; Pricing; Day to Day Sales Operations; Back Office Processes (Finance, Sales Assistants); Understanding Treasury Credit Policies; Trade Programs and Trade Point of Sales / Premium Item Management; Managing Bad Order (BOs) and Sales Returns; Sales Office Petty Cash Fund;

Assessing Risk in the Process and Executing the Audit: Risk Assurance over Sales and Distribution - Enterprise-level Risk Assessment – Process and Tools, Risk Categorization, Common Control Issues in Sales and Distribution, Engagement Level Risk Assessment, Scoping – Areas of Audit in a Sales Office and Salesmen Audit, Closing the Audit

Audit and CAATs for Revenue to Collection

Duration: 2.5 days (five sessions) Level: Intermediate



Description and Objectives: This innovative program will help you solve your difficulty in managing your sales force and revenue-to-collection process. Participants will have more time in analyzing and auditing the performance of its sales personnel and its revenue and collection reports, thus providing more valuable advice to management. At the end of the seminar, participants will be able to apply the techniques in Excel to make their review and processing of sales force, revenue, collections and receivables data more efficient and fun! Cut several days' work into hours and gain more value-added time in helping management successfully run the business! This program is ideal for internal auditors, sales personnel, revenue accountants, accounts receivable, billing and collection personnel, or anyone who works on Excel.

Key Topics: Sales force management: Sales force planning; Performance monitoring; Revenue to collection process: Pre-assessment of prospective customers; Contract management; Service/product delivery; Billing or invoicing; Collections; Receivables management; Preparing management reports: Analysis by customer (name or location); Analysis by sales representative; Analysis by product

Audit and CAATs for Inventory Count and Reconciliation

Duration: 2.5 days (five sessions) Level: Intermediate

Description and Objectives: The participants will learn the essentials on what it takes to successfully audit, assess and complete an inventory count and reconciliation activity. As part of group activity, simulated cases will reinforce the participants' understanding of the process by discussing, deliberating and finding consensus on issues and matters critical to the success of the inventory count activity. This will prepare the participants for their next count and avoid the common pitfalls and problems encountered during the count and reconciliation process. It will also discuss the key elements of the inventory count instruction covering the procedures, forms and responsibilities that need to be observed during the actual count and reconciliation procedures. Cases covered by the seminar include the use of manual count procedures and partially automated process using bar gun technology.

Key Topics: Fundamentals of the inventory count (Composition of the count team; Roles and responsibilities; Principles and leading practices; Audit findings and experiences during count); Scope of the inventory count activity: Type (i.e. cycle count, annual count); Manner (i.e. manual or with the use of bar gun); The inventory count instruction (Procedures; Forms; Flowchart); Processes of the inventory count activity (Planning the activity; Pre-count activities;

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Conducting the actual inventory count; Summarization of the results of count; Reconciliation of variances; Book-to-physical adjustments)

Preventing and Detecting Procurement Fraud

Duration: 2.5 days (five sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants will be able to: Understand fraud concepts, fraud risks and controls as it relates to the procurement process; Learn how to assess or advise management on the establishment of a strong procurement fraud prevention program; Learn how to detect common procurement fraud schemes and determine the appropriate investigation or fraud examination approach; Apply common data analysis tools to make the fraud audit work more efficient.

Key Topics: Basic Fraud Concepts; Warning Signs or Red Flags; Risk Management in the Procurement Process; Fraud Management Program; Potential Risks in the Procurement Process; Contract and Procurement Fraud; Fraud Tools and Investigation Engagements; Applying Data Analysis in Procurement Fraud Examination

INTERNAL AUDIT MANAGEMENT COURSES

Developing the Internal Audit Strategic Plan and Risk Based Annual Audit Plan

Duration: 4 days (eight sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Understand the process and components in developing the internal audit strategic plan; Formulate the risk based annual audit plan; Assess areas where the internal audit activity needs to improve to deliver on the expectations of the Board, management and other stakeholders; Learn from the other participants and benchmark on existing practices through discussion and sharing.

Key Topics: Internal Auditing Overview; Setting the Context for the Strategic Plan; The Strategic Planning Process: Establish or Review the Mandate of the Internal Audit Activity; Revisit and Understand the Organizational Environment; Discuss with Stakeholders Their Expectations; Develop or Update the Internal Audit Vision and Mission; Assess the Current Situation; Develop Clear Roadmap and Initiatives to Attain the Vision; Let the Strategic Plan Drive the Annual Risk Based Plans; The Risk Based Annual Audit Planning Process: Understand the Organization; Conduct the Risk Assessment; Determine Priority Areas to Audit; Ensure Adequate Resources to Support the Plan; Enable the Approval, Reporting and Monitoring on the Plan



Project Management Techniques for Internal Auditors

Duration: 2.5 days (five sessions) Level: Basic to Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Apply and integrate project management principles and techniques when managing and implementing audit projects and engagements; Identify key improvement areas in cost, time, quality and resources, and determine the effective ways to handle them to meet stakeholder needs and expectations.

Key Topics: Basics of Project Management; Audit Kickoff; Audit Planning; Audit Execution and Monitoring; Leadership: Five Critical Conversations

Developing the Internal Audit Policy and Procedures Manual with QAIP

Duration: 4 days (eight sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Understand the framework and rationale for developing and maintaining the internal audit policies and procedures manual; Determine the components of the internal audit manual based on the size and structure of the internal audit activity and the complexity of the work; Understand how to improve policies and procedures to be able meet quality assurance requirements and the expectations of stakeholders

Key Topics: Internal Auditing Overview; Quality Assurance Considerations; Internal Audit Manual Framework: Form and Structure; Organizational Environment and Operating Policies; The Internal Audit Activity; Internal Audit Governance: Polices, Guidelines and Procedures: Developing the Internal Audit Strategic Plan; Internal Audit Charter; Independence and Objectivity; Quality Assurance and Improvement Program; Internal Audit Staff: Policies and Procedures: Capability Planning; Human Resource Management (Recruitment, Retention, HR Policies, Performance Measurement); Professional Development; Internal Audit Management: Policies and Procedures: Annual Planning / Risk Based Plan; Reporting to Senior Management and the Board; Coordination and Reliance on Other Assurance Providers; Administrative Support to the Audit Committee; Marketing the Internal Audit Function; Other Administrative Policies; Internal Audit Process: Policies and Procedures: Types of Engagement; Nature of Work; Engagement Planning; Performing the Engagement; Engagement Supervision; Communicating Results; Follow-up and Monitoring; Special Audit Engagements and Services

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GOVERNANCE, RISK, COMPLIANCE AND OTHER COURSES

Internal Audit Role in the Risk Management Process

Duration: 4 days (eight sessions) Level: Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Understand Internal Audit's assurance and advisory role in the risk management process; Assess the components and dynamics in the establishment and implementation of the enterprise risk management system; Provide valuable insights and recommendations to board, senior management, local chief executives and other stakeholders to improve the, risk management process

Key Topics: Internal Auditing Overview; ERM Overview; Key Phases of the ERM Process; Build the ERM Framework; Conduct the Risk Assessment; Develop the Implementation Strategy; Assess the Effectiveness of ERM Implementation

<u>Internal Controls Over Financial Reporting – A SOX-based Approach</u>

Duration: 2 days Level: Intermediate

Description and Objectives: This program will enable the participants to assess, audit and strengthen the financial reporting process of their organization. The program will use tools, documentation and practices as recommended under a SOX compliance approach. This will enable management and the Board to have greater assurance that their financial, reporting, operational and compliance objectives will be achieved.

Key Topics: Understanding the concept of Financial Statements (FS) Audit; Immersion to Financial Statement Fraud Fiasco; Role of SOX in Financial Statement Audit – a preventive measure; COSO Framework and its interplay with SOX; Introduction to Sarbanes-Oxley Act; Improving Corporate Governance through SOX; The Internal Auditor's Role in SOX – understanding the impact of SOX to IA; Understanding the Concept of Internal Controls over Financial Reporting (ICFR); Operationalizing ICFR; SOX Certification and Reporting SOX results to Audit Committee and the Board; Workshop

Financial Management for Auditors and Non-Finance Personnel

Duration: 2 days Level: Basic to Intermediate

Description and Objectives: At the end of the seminar, the participants are expected to: Plan and implement key financial management approaches; Determine appropriate strategies and options to address business opportunities and challenges; Understand key valuation concepts

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and application to practical business situations; Review, evaluate and report on management of finances

Key Topics: Financial Management Concepts; Securities and Their Valuation; Projects and Their Valuation; Corporate Valuation; Strategic Financing Decision; Tactical Financing Decision; Special Topics

CERTIFIED INTERNAL AUDITOR (CIA) REVIEW PROGRAM

About the CIA

The Certified Internal Auditor is the premier certification offered by the Institute of Internal Auditors (IIA). CIA candidates should fulfill requirements related to education, experience and ethics, among others.

CIA candidates are expected to:

- Possess current knowledge of The IIA's International Professional Practices Framework (IPPF) and demonstrate appropriate use.
- Be able to perform an audit engagement with minimal supervision in conformance with The IIA's International Standards for the Professional Practice of Internal Auditing.
- Be able to apply tools and techniques to evaluate risks and controls.
- Demonstrate knowledge of organizational governance.
- Apply knowledge in business acumen, IT, and management needed for internal auditing.

Part 1 CIA Review

Duration: 4 days (eight sessions) Level: Intermediate

Description and Objectives: CIA Part One is well aligned with The IIA's International Professional Practices Framework (IPPF) and includes six domains covering the foundation of internal auditing; independence and objectivity; proficiency and due professional care; quality assurance and improvement programs; governance, risk management, and control; and fraud risk. Part One tests candidates' knowledge, skills, and abilities related to the International Standards for the Professional Practice of Internal Auditing, particularly the Attribute Standards (series 1000, 1100, 1200, and 1300) as well as Performance Standard 2100.

Key Modules: Foundations of Internal Auditing; Independence and Objectivity; Proficiency and Due Professional Care; Quality Assurance and Improvement Program; Governance; Risk Management; Control; Fraud Risk



Part 2 CIA Review

Duration: 4 days (eight sessions) Level: Intermediate

Description and Objectives: CIA Part Two includes four domains focused on managing the internal audit activity, planning the engagement, performing the engagement, and communicating engagement results and monitoring progress. Part Two tests candidates' knowledge, skills, and abilities particularly related to Performance Standards (series 2000, 2200, 2300, 2400, 2500, and 2600) and current internal audit practices.

Key Modules: Internal Audit Operations; Risk Based Internal Audit Plan; Reporting to Senior Management and the Board; Planning the Engagement; Performing the Engagement (Information Gathering, Analysis and Evaluation, Engagement Supervision); Communicating Engagement Results & Monitoring; IT Risks and Controls

Part 3 CIA Review

Duration: 5 to 6 days (10 to 12 sessions) Level: Intermediate

Description and Objectives: CIA Part Three includes four domains focused on business acumen, information security, information technology, and financial management. Part Three is designed to test candidates' knowledge, skills, and abilities particularly as they relate to these core business concepts.

Key Modules: Organizational Objectives, Behavior, and Performance; Organizational Structure and Business Processes; Data Analytics; Information Security Concepts; Application and System Software; IT Infrastructure and IT Control Frameworks; Disaster Recovery; Financial Accounting and Finance; Managerial Accounting

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